

Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma.

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

C A No. Applied For Complaint No. 145/2023

In the matter of:

Vijay Kumar Gulati

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. P.K. Agrawal, Member (Legal)
- 3. Mr. S.R. Khan, Member (Technical)
- 4. Mr. H.S. Sohal, Member

Appearance:

- Mr. Vinod Kumar, Counsel of the Complainant
- 2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Shweta Chaudhary & Ms. Chhavi Rani, On behalf of BYPL

ORDER

Date of Hearing: <u>08th August</u>, <u>2023</u> Date of Order: <u>10th August</u>, <u>2023</u>

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

- 1. This complaint has been filed by Mr. Vijay Kumar Gulati against BYPL-KWN.
- 2. The brief facts of the case giving rise to this grievance are that complainant Mr. Vijay Kumar Gulati applied for name change vide request no. 8006117956 against CA No. 150032746 at premises no. Ground Floor, Gali no. 1, Village Chauhan Pur, Near Ballo house, Delhi-

94.

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Secretary
CGRF (BYPL)

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1 of 3

Complaint No. 145/2023

He further submitted that OP rejected his application for name change on pretext of no house mentioned and energy dues pending against CA No.

3. OP in its reply briefly stated that the complainant is seeking name change in respect of CA No. 150032746 from existing registered consumer to that of Vijay Vikas Gulati i.e. the complainant. The subjected electricity connection is an old connection having energization dated as 23.02.2004 with billing address as Mela Ram Ground floor, Gali no. 1, Village Chauhanpur, Near Ballo House, Delhi-94. Against the said connection dues of Rs. 9400/- are outstanding.

OP further added that to get the name change complainant has placed on record documents wherein he is named as Vikas Kumar Gulati and not as Vijay Vikas Gulati. As per the ownership documents in the form of notarized gift deed etc. dated 29.12.2022, complainant is name as Sh. Vikas Kumar Gulati s/o Sh. Vijay Kumar Gulati. There is not even a single document with the name as Vijay Vikas Gulati. From the chain of documents placed on record it appears that the property which was earlier in the name of Shashi Bala w/o Vijay Kumar Gulati has no number assigned to it.

From the current documents executed by said Smt. Shashi Gulati in favour of Vikas Gulation dated 29.12.2022, the property is now described as property bearing no. 3, out of Khasra No. 46/5/1, situated in the area of village Karawal Nagar in the Abadi of Gali No. 1, Matawali Gali, Near Chauhanpur, Illaga Shahdara, Delhi-94.

For change of name the complainant has to clear the outstanding dues, to file fresh application where name change is sought in the name of Vikas Kumar Gulati s/o Sh. Vijay Kumar Gulati, to get the billing address rectified and to place an indemnity bond or affidavit to the effect that property earlier bearing billing address as Mela Ram, Ground Floor, Gali

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CGRF (BYPI)

5 4 6

2 of 3

Complaint No. 145/2023

No. 1, Village Chauhanpur, Near Ballo House, Delhi-94 is now numbered as property bearing no. 3, out of Khasra No. 46/5/1, situated in the area of Village Karawal Nagar, in the Abadi of Gali No. 1, Matawali Gali, New Chauhanpur, Illaqa Shahdara, Delhi-110094.

- 4. Matter was listed for hearing when both the parties were directed to conduct a joint visit and it was submitted before the Forum that as per site visit building status basement +G+2. Existing meter as site 17063171, 35614795. OP also submitted that they have confirmed from neighbours that the person residing is the complainant only, thus they have no issue left apart from the submission of Indemnity Bond by the complainant.
- Representative of the complainant submitted that he is ready to clear all conditions of OP as stated above.

ORDER

Complaint is allowed. The complainant should file Indemnity Bond and Affidavit as required by OP and after perusal of Indemnity Bond, OP affect the name change.

The OP is also directed to file compliance report to this office within 21 days from the issue of this order

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.

(H.S. SOHAL)

(P.K. AĞRAWAL) MEMBER (LEGAL)

MEMBER (TECH.)

(P.K.SINGH)

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Secretary CGRF (BYPL) 3 of 3